

Family Hub Contacts

2024





Dover

- For over 8s, please contact Linwood Family Hub, Park Avenue, Deal
 CT14 9UU Telephone: 03000 420008 Email: DoverYouthHub@kent.gov.uk
- For under 8s, please contact Dover Family Hubs on Telephone: 03000 422998 Email: DDSCC@kent.gov.uk

Early Help contacts

Front Door

If you feel a professional consultation is necessary, an initial consultation should take place with your Designated Safeguarding Lead prior to any consultation with a Social Worker at the Front Door. The Front Door can be contacted on 03000 41 11 11.

Out of hours (after 5pm / Urgent calls only) please contact 03000 41 91 91.

Early Help and Preventative Services

For advice, support, and guidance, you can contact the Early Help District team by email or phone. If you feel the needs of the family sit below Support Levels 3 or 4, and you would have previously considered completing an Early Help Notification, please feel free to contact your local Early Help Team for a District Conversation on the contact details below. Your request for advice will be responded to by an Early Help Manager and you will then be able to discuss the needs of a child, young person or family and be provided with advice about the most appropriate type of support available within the community at Support Levels 1 and 2.

Dover 03000 42 29 98 DoverEarlyHelp@kent.gov.uk

Parent Support

Should parents need anything at all, please contact the youth hub on the details provided and we will discuss individual needs.

Courses are offered.

- Cygnet,
- Understanding you understanding your child,
- Caring Dads
- Triple P (Positive Parenting Programme)
- PASS (Parenting Adolescents Skills & Support)

Any referrals for these programmes should be open to Early Help or Social Services.

Please complete referral form and send to ParentingProgrammes@kent.gov.uk.

If you are unsure which parenting programme is suited for your clients, please request a District Conversation where one of the delivery managers will advise you of best progress.

District Conversation

A district conversation explores what is available to support an issue or concern you may have. This is usually for parents or professional partners such as schools. One of the delivery managers for Early Help and Preventative Services, will respond and offer support and guidance for your specific needs. To request support, please phone or email the contact information.

Call Dover Early Help: 03000 422 998 Email: DoverEarlyHelp@kent.gov.uk