



Deal Town Council, Town Hall, High Street, Deal, Kent, CT14 6TR.  
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**To all Committee Members:** You are hereby summoned to attend a meeting of the Transport & Infrastructure Committee at the Town Hall on **Wednesday 15<sup>th</sup> November 2023** at 7.15pm to transact the business shown on the agenda below.

**Members of the public and press are welcome to attend.**

Any member of the public may submit a written statement of no more than 500 words relating to any item on this agenda. These must be received by 10am on Tuesday 14<sup>th</sup> November 2023 by email to [deal.town.council@deal.gov.uk](mailto:deal.town.council@deal.gov.uk) or post to the above address. These statements will be circulated to all present at the meeting and become part of the public record of the meeting, names will be redacted.

**Laura Marney – Committee Clerk**

Date: 7<sup>th</sup> November 2023

## AGENDA

1	<b>Chairman's opening remarks</b>	Chairman
2	<b>Apologies for absence</b>	Committee Clerk
3	<b>Declarations of interest:</b> To receive any declarations of interest from Members in respect of business to be transacted on the agenda.	Attach 1
4	<b>Public Participation and Statements received:</b> For councillor information: Members of the public may make representations, answer questions and give evidence at the meeting in respect of the business on the agenda. This shall not exceed 15 minutes.	
5	<b>The minutes of the Transport &amp; Infrastructure Committee meeting held on 13<sup>th</sup> September 2023 for approval and signing:</b> Decision required.	Attach 2
6	<b>HIP Application - 2<sup>nd</sup> Draft:</b> Decision required.	Attach 3
7	<b>Southeastern Annual Stakeholder Survey:</b> Decision required.	Attach 4
8	<b>Correspondence received: Mill Hill Accessibility Report:</b> Decision required	Attach 5
9	<b>Correspondence received – Ranelagh Road:</b> Decision required.	Attach 6
10	<b>Report from Deal Speaking Up Group:</b> Information to note.	Attach 7
11	<b>Committee Clerk Report:</b> Information to note.	Attach 8
	<b>Date of next meeting: 17<sup>th</sup> January 2023.</b>	

Filming and audio recording of Town Council meetings, by representatives of the media and also by members of the public using small media tools, is permitted. Please refer to the council's protocol for recording of meetings for guidance, available to download on [www.deal.gov.uk](http://www.deal.gov.uk) or on request.

**Committee members:** Cllr Bano, Cllr Walters, Cllr Bond, Cllr D Cronk, Cllr Eddy, Cllr Parks, Cllr Jull, Cllr Brookfield and Mrs C Dubber.

Declarations of Interest

Disclosable Pecuniary Interest (DPI)

Where a Member has a new or registered DPI in a matter under consideration they must disclose that they have an interest and, unless the Monitoring Officer has agreed in advance that the DPI is a 'Sensitive Interest', explain the nature of that interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a DPI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation permitting them to do so. If during the consideration of any item a Member becomes aware that they have a DPI in the matter they should declare the interest immediately and, subject to any dispensations, withdraw from the meeting.

Other Significant Interest (OSI)

Where a Member is declaring an OSI they must also disclose the interest and explain the nature of the interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a OSI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation to do so or the meeting is one at which members of the public are permitted to speak for the purpose of making representations, answering questions or giving evidence relating to the matter. In the latter case, the Member may only participate on the same basis as a member of the public and cannot participate in any discussion of, or vote taken on, the matter and must withdraw from the meeting in accordance with the Council's procedure rules.

Voluntary Announcement of Other Interests (VAOI)

Where a Member does not have either a DPI or OSI but is of the opinion that for transparency reasons alone s/he should make an announcement in respect of a matter under consideration, they can make a VAOI. A Member declaring a VAOI may still remain at the meeting and vote on the matter under consideration.

Note to the Code:

Situations in which a Member may wish to make a VAOI include membership of outside bodies that have made representations on agenda items; where a Member knows a person involved, but does not have a close association with that person; or where an item would affect the well-being of a Member, relative, close associate, employer, etc. but not his/her financial position. It should be emphasised that an effect on the financial position of a Member, relative, close associate, employer, etc OR an application made by a Member, relative, close associate, employer, etc would both probably constitute either an OSI or in some cases a DPI.

## ATTACH 2

Deal Town Council, Town Hall, High Street, Deal, Kent CT14 6TR

Tel: 01304 361999. Email: [deal.town.council@deal.gov.uk](mailto:deal.town.council@deal.gov.uk)

The Minutes of the Transport & Infrastructure Committee meeting held on Wednesday 13<sup>th</sup> September 2023 at Deal Town Hall.

Present: Cllr B Bano (Chairperson) Cllr P Jull  
Cllr M Walters (Vice Chairperson) Cllr S Brookfield  
Cllr D Cronk C Dubber (Co-opted member)  
Cllr M Eddy

Officers: Mr P Bone – Deputy Town Clerk Other: None

### MINUTES

1	<b>Chairperson's opening remarks:</b> The Chairperson welcomed everyone to the meeting and read out the fire evacuation procedures and advised Councillors to put their mobile phones on silent.	Chairperson
2	<b>Apologies for absence:</b> Apologies received from Cllr T Bond. Cllr D Parks Absent.	Deputy Town Clerk
3	<b>Declarations of interest:</b> None received.	
4	<b>Public Participation and Statements received:</b> None received.	Deputy Town Clerk
5	<b>The minutes of the Transport &amp; Infrastructure Committee meeting held on 12<sup>th</sup> July 2023 for approval and signing:</b> : Members RESOLVED: To accept the minutes of the Transport & Infrastructure Committee meeting held on 12 <sup>th</sup> July 2023 as a true and accurate record. (P) Cllr M Walters (S) Cllr M Eddy. All Agreed. The Chairperson duly signed the minutes.	Chairperson
6	<b>Town Plan Actions:</b> Following a discussion, members RESOLVED: To note the report. (P) Cllr M Eddy (S) Cllr S Brookfield. All Agreed.	
7	<b>Emerging Local Transport Plan Consultation:</b> Following debate members agreed that it would not be practicable for the committee to review and vote on every line, but in addition to recommending that members each complete the online questionnaire personally, it would be good for the Committee to officially respond on some key points. Members RESOLVED: That Members individually respond to the online questionnaire and that the Deputy Town Clerk responds on behalf of the Council with the following points: * Deal town Council believes it is 'Very important' – To reduce speed limits in towns to make roads safer to help people walk and cycle and help car journeys produce less emissions. * Deal Town Council supports 'International rail travel returns to Kent and there are improved public transport connections to international hubs. * Deal Town Council supports 'Achieve the funding necessary to deliver a sustained fall in the value of the backlog of maintenance work over the life of our Local Transport Plan'. (P) Cllr M Eddy (S) Cllr D Cronk, 5 For, 1 Against. Motion carried.	Committee Members, Deputy Town Clerk

8	<b>Fair Trade Signage:</b> Members RESOLVED: To note the information. (P) Cllr M Eddy (S) Cllr D Cronk. All Agreed	
9	<b>Town Signage:</b> Members RESOLVED: To note the report and thank the staff involved in making it happen. (P) Cllr M Eddy (S) Cllr D Cronk. All Agreed.	
10	<b>Committee Clerk Report:</b> Members RESOLVED: To note the report. (P) Cllr D Cronk (S) Cllr M Eddy. All Agreed	
	<b>Date of next meeting: 15<sup>th</sup> November 2023.</b>	
	<b>The Chairman closed the meeting at 7:45pm</b>	

**DEAL TOWN COUNCIL  
MEMORANDUM**

**ATTACH 3**

**To:** Cllr B Bano, Chairman of the Transport & Infrastructure Committee; Members of the Transport & Infrastructure Committee  
**From:** Laura Marney - Committee Clerk & Paul Bone – Deputy Town Clerk  
**Date:** 31st October 2023  
**Subject:** **Highways Improvement Plan – 2<sup>nd</sup> Draft Application**

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As the Transport & Infrastructure Committee are aware, the first Deal Town Council Highway Improvement Plan was submitted to KCC East Highways Improvement Team in May 2023, this was confirmed and accepted by the EHI Team on the 2<sup>nd</sup> June 2023, and the Committee were updated of this at the July meeting.

The resolution from July's meeting was to bring this item back to the Committee in November 2023, so that the Committee could start to collate relevant items for DTC's 2<sup>nd</sup> HIP application. The 2<sup>nd</sup> draft will need to be submitted to the KCC EHI Team in May 2024.

The Committee Clerk and Deputy Town Clerk were advised by the KCC EHI Team last year at the initial meeting regarding DTCs first HIP application, that an application should have no more than 10 priorities in order to be justifiably considered.

At the March 2023 Committee meeting, members resolved that the pedestrian crossing areas identified by the Deal Speaking Up Group; St Richards Road, Deal Castle and Sondes Road (to the seafront) be included on DTCs 2<sup>nd</sup> draft of the Highways Improvement Plan as the first draft had already been submitted to KCC for viability. **(see attached current 2<sup>nd</sup> HIP draft).**

Following on from our first HIP application submission, one of the things DTC Officers learnt from the KCC EHI Team, is that they want exact location points of where we would require crossings on the Roads we place on our HIP application.

Deal Town Council does not currently have a Project Officer to investigate exact location points for the crossings already placed on the 2<sup>nd</sup> HIP application, and due to current workloads DTC Officers are unable to commit the time to this venture.

**Recommendations:**

1. Members to bring back further suggestions for the 2<sup>nd</sup> HIP application to the January 2024 Committee meeting.
2. That members are asked to explore exact location points for the crossings already on the 2<sup>nd</sup> HIP application and feedback to the March 2024 Committee meeting.
3. That the Deal Speaking Up Group be asked if they would consider exploring exact location points for the crossings already on the 2<sup>nd</sup> HIP application and providing feedback prior to the March 2024 Committee meeting.

**Decision required:**

Committee members to consider the above recommendations.

## Highways Improvement Plan 2<sup>nd</sup> Draft - November 2023

HIGHWAY IMPROVEMENT PLAN – Stage 1			ACTION PLAN – Stage 2			
Priority	Location	Problem and suggested remedy	Cost Estimate	Funding Source	Action/Programme (Who/When)	
1.	St Richard's Road	No crossing point for pedestrians. Install a pedestrian crossing (exact location to be confirmed)		KCC		
2.	Sondes Road (Nr Seafront)	No crossing point for pedestrians. Install a pedestrian crossing (exact location to be confirmed)		KCC		
3.	Deal Castle	No crossing point for pedestrians Install a pedestrian crossing (exact location to be confirmed)		KCC		
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DEAL TOWN COUNCIL  
MEMORANDUM

**To:** Cllr B Bano, Chairman of the Transport & Infrastructure Committee; Members of the Transport & Infrastructure Committee

**From:** Laura Marney - Committee Clerk

**Date:** 30<sup>th</sup> October 2023

**Subject:** **Southeastern Annual Stakeholder Survey**

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Deal Town Council have received the following stakeholder survey from Southeastern, every year, they undertake an annual survey to understand stakeholders' views, identify the areas where they are performing well and identify any areas where they feel that they need to make improvements.

Southeastern are keen to reach out and see how stakeholders view their overall performance, management of industrial action, the impact of proposed ticket office closures and the expansion of e-ticketing to understand better any change in trends/ perceptions.

Feedback will be fed directly to the Southeastern management team to ensure they are delivering improvements on the issues which matter most to stakeholders.

The Committee Clerk has read through the survey and listed the relevant questions that need a response, they are as follows:

- 1) If you had to describe Southeastern to a colleague using only three words, what would they be?
- 2) Does eTicket improve the customer experience? **improves it, improves a little, no impact, doesn't improve?**
- 3) Strike action has continued across the network this year. How do you feel this has been handled by Southeastern in terms of service provision? **very well, well, neutral, quite poorly, poorly?**
- 4) What overall impact do you anticipate if proposed ticket office closures go ahead with staff being deployed around stations? **positive, no change, negative.**
- 5) Do you feel your relationship with Southeastern has **improved, stayed the same or deteriorated?**
- 6) Has Southeastern's performance **improved, stayed the same or declined** in the last year?
- 7) What is the main thing that southeastern does well?
- 8) Southeastern is always looking to enhance its communication with stakeholders, how would you rate Southeastern's communications in a scale of 1 to 10? (1 being poor).
- 9) Rate on a scale of 1 to 10 (1 being poor) the following - **Space on trains, Fares, Punctuality, Passenger Information, Station Facilities, On-board environment, Customer Services, Safety.**

- 10) Accessibility – how well is southeastern responding to the challenge of a making services accessible for all, on a scale of 1 to 10 (1 being poor)? What is the reason for this response?
- 11) How would you rate your overall satisfaction with Southeastern, on a scale of 1 to 10 (1 being poor)?
- 12) Which of the following phrases best describes the way you would speak to Southeastern and the Rail industry to other people? **I would speak highly without being prompted, I would speak highly if prompted, Neutral, I would be critical if prompted, I would be critical without being prompted.**
- 13) What other feedback would you like to add?

**Recommendation:**

1. Members to bring responses to the above survey questions to the meeting so a collective response can be agreed.
2. Members to delegate authority to the Committee Clerk to forward the survey comments onto Southeastern.

**Decision required:**

Committee members to accept the above recommendation.

DEAL TOWN COUNCIL  
MEMORANDUM

**To:** Cllr B Bano, Chairman of the Transport & Infrastructure Committee; Members of the Transport & Infrastructure Committee

**From:** Laura Marney - Committee Clerk

**Date:** 26th October 2023

**Subject:** Mill Hill Accessibility Report

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In June 2023 the Committee Clerk received the following report from a Deal resident regarding their accessibility concerns in the Mill Hill area for people with mobility issues. The resident has passed this report to the Deal Speaking Up group who also brought forward concerns regarding this area at the March T&I Committee meeting.

The Committee Clerk advised the resident that as Deal Town Council's 1<sup>st</sup> Highways Improvement Plan application had already been submitted to the KCC East Highways Improvement Team, she would take this information to the next Transport & Infrastructure committee to consider for the Council's 2<sup>nd</sup> Highways Improvement Plan application.

**Please see overleaf the report including photographs of seven locations in the Mill Hill area that have poor accessibility or that need dropped kerbs installed.**

**Recommendation:** Members to consider whether to add some or all of the locations to the 2<sup>nd</sup> Highway Improvement Plan.

**Decision required:**  
Committee members to consider the above recommendation.

## Disability Access Issues on Mill Hill & Mill Road

### Davis Avenue/Mill Hill Junction - No Drop Kerbs



Path outside Mill Inn on Mill Hill - Camber of path by bus stop causes wheelchair and scooter to drift severely towards the road.



Mill Hill/Manor Road Junction - No Drop Kerbs



Mill Hill - Drainage channel on path



Mill Road (Mill Hill to Hamilton Road) - No drop kerbs to cross to the other side of road.



Milldale Close - Poor quality lowered kerb which can easily damage wheelchairs and scooters



Mill Road/Hamilton Road - No drop kerbs or crossing places



DEAL TOWN COUNCIL

MEMORANDUM

**To:** Councillor B Bano – Chairperson of the Transport & Infrastructure Committee;  
Committee members

**From:** Laura Marney – Committee Clerk

**Date:** 19<sup>th</sup> October 2023

**Subject:** Correspondence received – Ranelagh Road, Deal

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Deal Town Council has received several pieces of correspondence from residents who have serious concerns regarding the speed that drivers exercise on Ranelagh Road.

**Correspondence No.1**

*I am writing out of concern for the speed in which many cars drive up Ranelagh Rd in Deal. Ranelagh Road is a narrow, one lane street with residential cars parked outside their homes on the left-hand side of the road.*

*In the past 2 months there have been 2 very serious accidents involving extensive damage to 3 parked cars ( and of course the cars at fault, all were written off), the latest incident having the car ending up on its roof. Luckily no-one was injured badly or killed but many emergency services were called late at night in order to clear the street of the upside down car that was in the middle of the road.*

*These kind of accidents, due to cars travelling at speed and crashing into parked cars, has happened twice in less than 6 weeks. The noise of impact was terrifying both times and the upset and time in took to clear the incidents left many residents shaken and concerned. Our street is narrow and it was just lucky that the car didn't then slide into someone's fence, front room or through their basement window as the force of this motion and for the car to flip, was indeed immense.*

*As a resident and someone who is concerned about the speed cars travel up our street, would like speed inhibitors installed as soon as possible. Residents are also wary of parking our cars in case of other incidents. Some cars seem to like the challenge of speeding up a short narrow road making it a dangerous road indeed.*

*Please install speed bumps or similar on Ranelagh Road to stop these dangerous accidents occurring.*

**Correspondence No.2**

*I would like to express my concerns at the recent car accidents on Ranelagh Road and the general high speeds cars are now travelling up Ranelagh Road at night.*

*Both accidents took place during summer 2023 and in the evening around 9pm.*

*The first involved a car travelling at speed up the road, the driver lost control colliding into the vehicles opposite my house. The driver didn't stop but continue up the road even though the car was clearly damage and no longer drivable or safe.*

*The second accident, later in the summer, involved a car travelling down the wrong way (Ranelagh Road is a one-way road) and was travelling at such as speed when the driver lost control, not only did he crash into 3 cars, but the car was flipped onto its roof. The driver was unharmed, but he immediately admitted he had been drinking, which was apparent when I approached him to see if he was ok.*

*In both cases thankfully nobody was seriously hurt including the drivers, however cars have been written off and damaged, and therefore, I have to raise a concern about the increasing speed cars travel up Ranelagh Road. It seems that cars travel faster up the road later in the evening and whilst Ranelagh Road doesn't have high volumes of pedestrians there are those of us that live on this road, and with either accident there could easily have been people walking home.*

*Therefore, I would be grateful if you could review how Ranelagh Road is being used and carry out an assessment to install speed bumps to curtail the increasing speeds.*

### **Correspondence No.3**

*I have been reaching out to get speed bumps on Ranelagh Road.*

*I am a resident at 11 Ranelagh Road. We have experienced 2 accidents on this road over the summer. One hit and run, and second one crashed 2 cars and turned upside down on its roof. Both accidents happened at night, however because Ranelagh Road is a one way road many cars coming down from Walmer to Deal have to pass this road.*

*After the second accident, I started feeling anxious therefore I did not drive my car for 2 weeks.*

*As a family we stopped parking our own car to this road, after these accidents even though we had permit.*

*I have a 6 year old child and it does not feel safe to walk on the road with him anymore. For our safety can you help us to get speed restrictions & speed bumps on the Ranelagh Road?*

DTC Officers have a scheduled meeting with KCC just before this meeting and, if appropriate at that meeting, will ask if there are any other actions that can be taken regarding this situation other than adding traffic calming along Ranelagh Road to the next iteration of Deal Town Council's HIP

**Decision required:** Members to consider how they wish to respond to the 3 pieces of correspondence received.

DEAL TOWN COUNCIL  
MEMORANDUM

**To:** Members of the Transport & Infrastructure Committee  
**From:** Councillor Ben Bano, Chairperson of the Transport & Infrastructure Committee  
**Date:** 26<sup>th</sup> October 2023  
**Subject:** Report from Deal Speaking Up Group

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At the last Deal Speaking Up Group meeting the following was discussed:

**Path from Sandown Castle to the North**

Concern was expressed that there is a gap in the northerly direction from Sandown Castle, which makes it impossible for wheelchairs to access this well used facility. The Group has received correspondence from relevant partner agencies i.e. Environment Agency and Natural England who have pointed out the various problems involved in the works being fulfilled. The Group are still trying to progress with this project.

**Accessibility for Wheelchairs on the Beach**

The Deal Speaking Up Group noted an innovative scheme to provide a matted surface on a shingle beach to enable wheelchair users to enjoy access to the beach. This is only sufficient on a reasonably flat surface which the group think would be more possible in Walmer than Deal.

**Decision required:**

Committee members to note the above information.

**DEAL TOWN COUNCIL**

**MEMORANDUM**

**To:** Councillor B Bano – Chairperson of the Environment Committee, Committee members

**From:** Laura Marney – Committee Clerk

**Date:** 6<sup>th</sup> November 2023

**Subject: Committee Clerk Report**

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**Please see below updates for information only.**

**Permanent Closure of High Street**

The permanent closure of the High Street is a priority action from the Deal Town Plan. The Committee Clerk has started exploring the feasibility of this project with KCC to find out the viability/feasibility of this before DTC goes out to public consultation. The Deputy Town Clerk and Committee Clerk have arranged a meeting with KCC on 9<sup>th</sup> November 2023 and will bring a further update on this project to the Committee meeting on the 15<sup>th</sup> November.

**Fairtrade Signage**

At the September meeting the Committee Clerk updated the T&I Committee that the replacement signage for the Welcome to Deal signs located coming into Deal from Dover and Sandwich are currently being manufactured. These are due to be received at the Town Hall in the next couple of weeks, installation of the new signs that include the wording “A Fairtrade Town” will be completed by December 2023.