



Deal Town Council, Town Hall, High Street, Deal, Kent, CT14 6TR.
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To all Committee Members: You are hereby summoned to attend a meeting of the Transport & Infrastructure Committee at the Town Hall on **Wednesday 20th November 2024** at 7.15pm to transact the business shown on the agenda below.

Members of the public and press are welcome to attend.

Any member of the public may submit a written statement of no more than 500 words relating to any item on this agenda. These must be received by 10am on Tuesday 19th November 2024 by email to deal.town.council@deal.gov.uk or post to the above address. These statements will be circulated to all present at the meeting and become part of the public record of the meeting, names will be redacted.

Laura Marney – Committee Clerk
Date: 13th November 2024

AGENDA

1	Chairperson’s opening remarks	Chairperson
2	Apologies for absence	Committee Clerk
3	Declarations of interest: To receive any declarations of interest from Members in respect of business to be transacted on the agenda.	Attach 1
4	Public Participation and Statements received: For councillor information: Members of the public may make representations, answer questions and give evidence at the meeting in respect of the business on the agenda. This shall not exceed 15 minutes.	
5	The minutes of the Transport & Infrastructure Committee meeting held on Wednesday 18th September for approval and signing: Decision required.	Attach 2
6	DTC 3rd HIP Application: Decision required.	Attach 3
7	Southeastern Stakeholder Survey: Decision required	Attach 4
8	Correspondence received: i) Deal Speaking Up Group – Lack of buses for Golf Road GP Surgery: Decision required. ii) Manor Road – Road safety: Decision required. iii) West Street - Traffic speed & volume: Decision required.	Attach 5 Attach 6 Attach 7
9	Future Project Plans: Information to note.	Attach 8
10	Committee Clerk Report: Information to note.	Attach 9
	Date of next meeting: 16th January 2025.	

Filming and audio recording of Town Council meetings, by representatives of the media and also by members of the public using small media tools, is permitted. Please refer to the council’s protocol for recording of meetings for guidance, available to download on www.deal.gov.uk or on request.

Committee members: Cllr M Walters, Cllr B Bano, Cllr M Eddy, Cllr D Parks. Cllr D Cronk, Cllr T Bond, Cllr S Brookfield and Mrs C Dubber.

Declarations of Interest

Disclosable Pecuniary Interest (DPI)

Where a Member has a new or registered DPI in a matter under consideration they must disclose that they have an interest and, unless the Monitoring Officer has agreed in advance that the DPI is a 'Sensitive Interest', explain the nature of that interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a DPI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation permitting them to do so. If during the consideration of any item a Member becomes aware that they have a DPI in the matter they should declare the interest immediately and, subject to any dispensations, withdraw from the meeting.

Other Significant Interest (OSI)

Where a Member is declaring an OSI they must also disclose the interest and explain the nature of the interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a OSI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation to do so or the meeting is one at which members of the public are permitted to speak for the purpose of making representations, answering questions or giving evidence relating to the matter. In the latter case, the Member may only participate on the same basis as a member of the public and cannot participate in any discussion of, or vote taken on, the matter and must withdraw from the meeting in accordance with the Council's procedure rules.

Voluntary Announcement of Other Interests (VAOI)

Where a Member does not have either a DPI or OSI but is of the opinion that for transparency reasons alone s/he should make an announcement in respect of a matter under consideration, they can make a VAOI. A Member declaring a VAOI may still remain at the meeting and vote on the matter under consideration.

Note to the Code:

Situations in which a Member may wish to make a VAOI include membership of outside bodies that have made representations on agenda items; where a Member knows a person involved, but does not have a close association with that person; or where an item would affect the well-being of a Member, relative, close associate, employer, etc. but not his/her financial position. It should be emphasised that an effect on the financial position of a Member, relative, close associate, employer, etc OR an application made by a Member, relative, close associate, employer, etc would both probably constitute either an OSI or in some cases a DPI.

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The Minutes of the Transport & Infrastructure Committee meeting held on Wednesday 18th September 2024 at Deal Town Hall.

Present: Cllr M Walters (Chairperson) Cllr M Eddy
Cllr S Brookfield Mrs C Dubber (Co-opted Member)

Officers: Mrs L Marney (Committee Clerk) Others: None
Ms J Harper (Asst to the Town Clerk)

MINUTES

1	Chairman's opening remarks: The Chairperson welcomed everyone to the meeting and read the fire evacuation procedures.	Chairperson
2	Apologies for absence: Cllr T Bond due to work commitments & Cllr B Bano due to a prior commitment. Cllr D Cronk and Cllr D Parks were absent	Committee Clerk
3	Declarations of interest: None received.	
4	Public Participation and Statements received: 1 statement received from a member of the public regarding agenda item 6.	Committee Clerk
5	The minutes of the Transport & Infrastructure Committee meeting held on Wednesday 17th July 2024 for approval and signing: Members RESOLVED: To accept the minutes of the Transport & Infrastructure Committee meeting held on Wednesday 17 th July 2024. The Chairperson duly signed the minutes. (P) Cllr M Eddy (S) Cllr S Brookfield. All agreed.	Chairperson
6	KCC Local Transport Plan 5 Consultation – “Striking the Balance”: Following a discussion, due to the large number of questions and content requested on this consultation Members RESOLVED: To complete the questionnaire individually online using the link/QR code provided. Committee Clerk to email all councillors on the committee to inform them. (P) Cllr M Eddy (S) Cllr M Walters. All agreed.	Committee Members
7	Petition to DDC – 1 Hour Free Parking for Council Car Parks: Following discussion Members RESOLVED: To note the campaign but not to support it. (P) Cllr M Eddy (S) Cllr M Walters. All agreed.	Committee Clerk
8	Road Safety & Active Travel Newsletter & Questionnaire: Following discussion Members RESOLVED: The Committee Clerk to send the following responses KCC. <i>(1 star = poor / 5 stars = excellent)</i> <i>1.How would you rate the overall content of the newsletter? 4 Stars</i> <i>2.Which sections or articles did you find most interesting or valuable?</i> Information about places within the dover district and items which were applicable around the county.	Committee Clerk

	<p>3. Were there any sections or articles that you found less interesting or valuable?</p> <p>Motorway case studies as not relevant to the town.</p> <p>4. Was the length of the newsletter appropriate? Yes</p> <p>5. Was the newsletter visually appealing and easy to navigate? Yes</p> <p>6. If you have answered 'No' to question 5, please tell us what we could do better in the next issue to make the newsletter more visually appealing and/ or easy to navigate.</p> <p>7. What topics would you like to see covered in future issues?</p> <p>Pavements and how Town and Parish Councils can involve the local community.</p> <p>8. Are there any other comments that you would like to make on either a specific article or section, or on the newsletter as a whole?</p> <p>The bulk of the newsletter is generic, half a page could be area specific, i.e. East Kent.</p> <p>Information on what makes a good Highways Improvement Plan application, and what is likely to be successful and what is not.</p> <p>(P) Cllr M Eddy (S) Cllr S Brookfield. All agreed.</p>	
9	<p>Committee Clerk Report: Members RESOLVED: To note the report. (P) Cllr M Eddy (S) Cllr S Brookfield. All agreed.</p>	Committee Clerk
	<p>The Chairperson closed the meeting at 19.45pm.</p>	

DEAL TOWN COUNCIL
MEMORANDUM

To: Cllr M Walters, Chairman of the Transport & Infrastructure Committee; Members of the Transport & Infrastructure Committee
From: Mrs L Marney - Committee Clerk & Mr P Bone - Deputy Town Clerk
Date: 6th November 2024
Subject: **Highways Improvement Plan – 3rd Draft Application**

As the Transport & Infrastructure Committee are aware, we submitted our 2nd Highway Improvement Plan to the Kent County Council East Highways Improvement Team in May 2024, this was confirmed and accepted by the EHI Team on the 5th June 2024 and the committee were updated.

At the T&I Committee meeting held on 14th May 2024, following a discussion, Members **RESOLVED:** *Committee Clerk to bring back DTC's 3rd HIP application for Committee suggestions to the November Meeting.*

DTC's 3rd HIP application will need to be submitted to the KCC EHI Team in May 2025, therefore suggestions are welcomed from members for inclusion in this application.

The Committee Clerk and Deputy Town Clerk were advised by the KCC EHI Team last year that an application should have no more than 10 priorities to be justifiably considered.

Following on from our previous application submissions, one of the things DTC Officers learnt from the KCC EHI Team, is that they want exact location points for specific works i.e. road crossings, dropped kerbs.

Decision required: Members to consider suggestions for Deal Town Council's 3rd HIP application.

**DEAL TOWN COUNCIL
MEMORANDUM**

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee;
Committee members

From: Mrs L Marney – Committee Clerk

Date: 8th November 2024

Subject: **Southeastern Stakeholder Survey**

Every year, Southeastern undertake an annual survey to understand stakeholders' views, which enables them to identify areas where they are performing well and understand areas where stakeholders feel the need for improvement.

Southeastern are keen to reach out to stakeholder's and see how they view their overall performance, their station environments, the conduct of their staff, the information received before and during a journey and many other issues relating to experiences whilst using their railway.

Deal Town Council have been contacted as a stakeholder to participate in this online survey, deadline for feedback is 4th December 2024. Please see attached survey, this can also be found using the following link: <https://www.research.net/r/M637KXH>

The Stakeholder feedback will be fed directly to the Southeastern Management Team to ensure that they deliver improvements on the issues which matter to stakeholders.

The priority stakeholder survey questions are as follows:

1a If you had to describe Southeastern to a colleague using only three words, what three words would you choose and why?

1b What are the main reasons for this choice of words?

2a How well does the Southeastern timetable meet the needs of local rail travellers?

2b What are the reasons for your answer?

3a Rail use continues to increase post-Covid. What is your perception of the space available to sit or stand on the trains that serve your area?

- Most services have space to sit or stand.
- Many services have space to sit or stand.
- There is little space to sit or stand on many services.
- There is little space to sit or stand on most services.
- Not applicable.

3b. What evidence has led you to this perception?

4a. What would you like Southeastern rail services to deliver in future to best meet local need?

5a. From your perspective, do you feel that your relationship with Southeastern has improved, stayed the same or deteriorated over the last 12 months?

- Improved
- Stayed the same
- Deteriorated
- Not applicable / No opinion

5b. What is the reason for your response? Please highlight what is working well or not well.

6a. Overall, do you feel that Southeastern's performance (as a rail service provider) has improved, stayed the same or declined since last year?

- Improved
- Stayed the same
- Declined
- Not applicable / No opinion

6b. What are your specific reasons for that response? (What are the sources of information that lead to this impression).

7. What is the main thing you think Southeastern does well?

8a. Southeastern is always looking to enhance its communication with stakeholders and look to your feedback to help refine what they do. On a scale of 1 to 10 (where 1 is very poor and 10 is excellent), how would you rate Southeastern's communication in terms of:

- 1) Space available on the train
- 2) Fares
- 3) Punctuality / Reliability
- 4) Passenger information
- 5) Station facilities
- 6) On-board environment
- 7) Customer service Safety

9a. Please tell us what has worked particularly well in the above-mentioned areas.

9b. Please tell us areas for Improvement in the above-mentioned areas.

10a. How well is Southeastern responding to the challenge of making its services accessible to all, on a scale of 1 to 10 (where 1 is Very poorly and 10 is Extremely well)?

10b. What is the reason for your response? Please highlight what is working well or not well.

11. How would you rate your overall satisfaction with Southeastern, on a scale of 1 to 10. Where 1 is 'Not satisfied at all' and 10 is 'Completely satisfied'.

12a. Which of the following phrases best describes the way you would speak of Southeastern and the Rail industry (other operators excluding Southeastern) to other people?

- I would speak highly without being prompted
- I would speak highly if prompted
- Neutral
- I would be critical if prompted
- I would be critical without being prompted
- N/A

12b. Why would you speak of Southeastern and other operators in the rail industry in this way?

13. What other feedback (if any) would you like to add?

Recommendation:

1) Members to agree a collective response to this short questionnaire at the meeting and delegate to the Committee Clerk to forward the Committee response to Southeastern.

Or

2) Members to complete this questionnaire individually online using the link provided above.

Decision required: Members to consider the above recommendations.

**DEAL TOWN COUNCIL
MEMORANDUM**

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee;
Committee members

From: Chrissie Dubber – Deal Speaking Up Group & Co-opted Member of the T&I Committee

Date: 5th November 2024

Subject: Deal Speaking Up Group – Lack of Bus Service for Golf Road GP Surgery

The Patients Participation Group for the GP Surgery located at the Golf Road Centre recently contacted the Deal Speaking Up Group which is a small non-profit community group working in the Deal area, their aim is to help disabled and non-disabled people who find it difficult to speak up for themselves.

The Patient Participation Group have concerns about the lack of buses that cover the Doctors at the Gold Road Centre for the extended surgery hours.

The Deal Speaking Up Group would like to bring this matter to the attention of the Transport & Infrastructure Committee; the Doctors Surgery hours run until 6.30pm and the last number 84 bus that covers this area of Deal leaves South Street at 2.13pm (**see timetable below**).

The Deal Speaking Up Group are concerned that having no bus coverage will create barriers for residents and people with accessibility issues from being able to attend the late GP surgery hours.

town centre Sandown town centre	84				
Mondays to Fridays except public holidays					
South Street	1013	1113	1213	1313	1413
Cannon Street	1017	1117	1217	1317	1417
Sandown Ethelbert Road	1021	1121	1221	1321	1421
Northwall Road	1025	1125	1225	1325	1425
South Street	1031	1131	1231	1331	1431

Decision required: Members to consider how to respond to this correspondence.

**DEAL TOWN COUNCIL
MEMORANDUM**

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee;
Committee members

From: Mrs L Marney – Committee Clerk

Date: 1st November 2024

Subject: **Correspondence received: Road Safety - Manor Road, Deal**

Deal Town Council have received the following correspondence from a resident of Manor Road in Deal.

“I write concerning road safety on the B2056 Manor Road, Upper Deal, Kent.

During the past year many of the residents in Manor Road have witnessed an increase in the amount of speeding vehicles and near miss incidents on the stretch of road between the Farrier Public House and the turning for Addelam Road.

There have also been many occasions where cars have mounted the narrow pavements nearly colliding with passing pedestrians!!

As residents, we are very concerned, it is only a matter of time before a serious/fatal accident occurs.

Could you please advise if there are any future plans for traffic calming measures in the area. (speed humps, 20mph speed limit etc).”

Decision required: Members to consider how to respond to this correspondence.

DEAL TOWN COUNCIL
MEMORANDUM

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee;
Committee members

From: Mrs L Marney – Committee Clerk

Date: 11th November 2024

Subject: Correspondence rec'd – Traffic Speed & Volume on West Street, Deal

Deal Town Council have received the following correspondence from a resident of West Street in Deal.

“Re: Traffic speed and volume West Street Deal

I moved to West Street in September 23. Initially, traffic was quite bad on the road but there were a lot of road works replacing water pipes in and around Deal. Since then, I have experienced quite substantive disturbance from the traffic using the road. Large vehicles and speeding vehicles can make my house shake so badly it affects items in my house. I know this is an issue for other householders on the street as comments have been made on various social media platforms.

These issues usually start around 5am, it seems that once vehicles leave or approach the crossing at Aldi/Sainsburys they speed up as there is no deterrent to speeding. Also, large vehicles are increasingly using the road which is classed as a minor road on OS maps and the vibration from these vehicles is ridiculous.

I have also noticed a film of black soot when windows are left open which means there is an air pollution issue. Children walk to school along West Street. And Deal Town Council does have a climate change mission.

Before I moved to Deal I was a Trustee for a Civic Society leading on air quality. Meetings with various academics, pressure groups and transport providers agreed there are simple inexpensive traffic calming measures to reduce speed and reduce pollution.

I am not sure how the continuing vibration will affect my house over time.”

Decision required: Members to consider how to respond to this correspondence.

DEAL TOWN COUNCIL
MEMORANDUM

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee;
Committee members

From: Mrs L Marney – Committee Clerk

Date: 30th October 2024

Subject: **Future Project Plans**

As Committee members will be aware, following a Full Council decision at the February 2024 meeting, all proposed project plans are now considered twice a year at June and October's Full Council meetings.

It will be at the Town Clerk's discretion if a project proposal is brought forward outside of these two months in liaison with the Chairperson of the relevant committee or Chairperson of the Council.

If Committee members have any future project plans that meet with the criteria of the Deal Town Plan that they wish to be considered for Full Council to approve, these should be submitted to the Deputy Town Clerk and Committee Clerk, so that the feasibility and viability of these proposed projects can be determined.

Decision required: Members to note the above information.

**DEAL TOWN COUNCIL
MEMORANDUM**

To: Cllr M Walters – Chairperson of the Transport & Infrastructure Committee, All Committee members
From: Mrs L Marney – Committee Clerk
Date: 11th November 2024
Subject: **Committee Clerk Report**

Please see below updates for information only.

DTC's 2nd HIP Application

The Committee Clerk contacted the KCC East Highways Improvement Team again for an update on our 2nd HIP Application which was submitted to KCC back in May 2024 and the following response has been received:

"I don't have an update for you just yet, but the dropped kerbs & tactile paving/crossing points have been assigned to a colleague in the Planning & Advice Team for assessment.

There is always a delay each year as this team prioritise identifying crash cluster sites and how to remedy them, but they are now able to again work on our HIP priorities and so hopefully I will be able to provide you with more information soon."

When more information is received from the KCC EHI Team, the Committee Clerk will bring this to a future meeting.

Update: Traffic concerns - London Rd & Claremont Rd

At the July Transport & Infrastructure Committee meeting, following a discussion, Members RESOLVED: To amend the recommendations as follows:

- 1. Chairperson in liaison with the Committee Clerk writes to KCC Highways regarding the number of incidents on London Road caused by speeding and ask for confirmation that these are being captured effectively and feedback response to resident.*
- 2. Delegate authority to the Committee Clerk to request that KCC check hedges for the restricted visibility issue caused by high hedges along the stretch of London Road, from Hospital to Albert Road and feedback to resident.*
- 3. Committee to consider adding London Road for traffic calming to our 3rd HIP application when further information is received from KCC about crashes and site lines/visibility.*

The vegetation issues at various locations along London Road have been reported to Kent County Council and have now been allotted case numbers 835706, 835709, 835713 and 835714, so that the restricted visibility issues can be monitored. The Committee Clerk fed this information back to the resident and advised that we are still waiting for a response from KCC regarding the capture of the speed and crash data information.

The Committee Clerk will report back to the T&I Committee when a response is received from KCC.

Update: Parking on Double Yellow Lines – Broad Street

At the July T&I Committee meeting correspondence was received from a resident regarding cars parking on the double yellow lines on Broad Street, following a discussion, Members RESOLVED: *To accept the recommendation that the Chairperson in liaison with the Committee Clerk writes to DDC Parking Services regarding vehicles parking on the double yellow lines along Broad Street.*

The Chairperson of the Transport & Infrastructure committee sent correspondence to the Dover District Council Transport & Parking Services. The Parking Services Supervisor at DDC responded back to DTC on the 26th September with the following information:

“Just to keep you updated, Parking Officers visited Broad Street in Deal yesterday and today and there were no vehicles in contravention of the parking restrictions.

I will ask that Officers to keep this area in mind for future patrols, especially first thing in the morning”

The Committee Clerk has fed back this response from DDC Parking Services to the resident.